



QUALITY POLICY STATEMENT

PRAZ is committed to providing quality regulatory services by facilitating and ensuring the implementation of an efficient and effective public procurement and public asset disposal system that meets and exceeds the expectations of its stakeholders.

PRAZ commits to:

- (1) meeting the requirements of **ZWS ISO 9001:2015 (Amd 1:2024)** and applicable statutory requirements,
- (2) ensuring this policy is communicated, understood and applied within the Authority,
- (3) making this policy available to and satisfying its stakeholders.

The Quality Management System is reviewed periodically to maintain effectiveness, adequacy, continued suitability and for its ability to meet our strategic objectives. PRAZ is committed to consistently achieve its mandate through continual improvement of existing processes, systems and analysing methodologies in accordance with **ZWS ISO 9001:2015 (Amd 1:2024)** and in line with the changing expectations of our stakeholders through:

- a. Establishing, monitoring, evaluating and reviewing the quality management system,
- b. Identifying and addressing risks and opportunities that can affect the ability to maintain QMS integrity and conformity to requirements,
- c. Sourcing, training, retaining competent and committed professional personnel with integrity; and
- d. Embracing new innovations and cutting-edge technology in all its operations.

PRAZ is committed to ensuring the satisfaction of its stakeholders

Dr Clever Ruswa
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